Please be advised that we *DO NOT ISSUE REFUNDS*								
For further information please refer to our customer service page online  Diam's Online Return Form Please e-mail your merchandise and form to:								
	Return Form F	Please e-mail	<u></u>		d form to:			
Your full name:			-	Diane's Inc.				
Phone w/area code:			Attn: We					
Invoice #:			2401 We	st 208th st.,	Suite 4			
<ul><li>Invoice # can be foun</li></ul>								
**If no Invoice # is giv	en, please write down the	Order Date	Torrance	, CA 90501				
	ne conditions on acceptable							
	ns please contact our custo							
	esbeachwear.com or 310-2	24-1900 ext. 2	301					
Monday - Friday 9am -	-							
Please completely fill								
*Refer to Section III on	the back for your reason co	ode.						
I. What you received.		Reason						
Item #:	Description:	Code*:	Size:	Qty:	Price:			
					Subtotal:			
Returns must be maile	ed within 30 days of recei	pt of goods	Shipper is		.00 % Tax*:			
	esponsible for shipping cos		орроо		applies for			
					sidents			
An F-Credit w	ill be issued in 2 to 3 wee	ks (see below	۸.	Grand Tota	al:			
	to the e-mail address prov	•	•					
	Credit. In any case you do							
	OMERSERVICE@DIANES							
	our email may be bounced I							
your reponsibility to f	ollow up with our Customer	r Service depai	rtment to r	ecieve your	E-Credit.			
Note: If you would li	ke an exchange please w	rito the Style	# Color 8	Size of the	itom vou			
	ge for. If nothing is noted							
	e. E-credits can be entere							
	www.DianesBe		o. , o					
	11.44		**					
	hanges are subject to ava				change for			
IS	sold out, an e-credit will	be issued and	a emailea					
Please exchange for:								
Brand:		Brand:						
Style #:		Style #:						
Color:		Color:						
Size:		Size:						
Size.		Size:						

Brand:	
Style #:	
Color:	
Size:	

Brand:	
Style #:	
Color:	
Size:	

### I. Return Policy

# \*ALL SALES ARE FINAL. NO REFUNDS.\*

You may receive an E-Credit for any merchandise that you are not satisfied with. E-Credits do not have an expiration date. All returns must be made within 30 days of the date the package was received by the customer, based on postal tracking. All merchandise must have the tags attached and be in the same condition that it was delivered in. Shipping charges will not be refunded. Merchandise can only be exchanged via mail. All returns are subject to availability. Please note that this return policy applies to online purchases and orders placed over the phone.

#### Return for Online Purchases by Mail:

- 1. Please fill out your personal information and invoice # (see return section I on front page.) Fill out the items you are returning for an E-Credit. Be sure to fill in the style #, description, return reason code, price, size, and quantity for each item. **An E-Credit may be used only for purchases made online.** Retain your original invoice for your records.
- 2. Pack and seal your merchandise securely (in the original package if possible) and include the completed Return Form. Please note that all shipping charges are the customer's responsibility and will not be paid for or refunded.

Mail Package to: Diane's Inc Store Return: If preferred, you may exchange items in store or

Attn: Web Return

2401 West 208th St. Suite 4

Torrance, CA 90501

**Note:** You may use any carrier to return your merchandise. The buyer is responsible for the risk of loss on merchandise.

For your protection we recommend you fully insure your return shipments.

## II. Conditions for acceptable exchanges:

- All merchandise must be in the same condition that it was delivered in.
- Absolutely clean
- · No hair, lint, debris.
- ALL TAGS AND LABELS ATTACHED
- Unwashed, unworn, undamaged.

- All exchanges are subject to availability.
- \*\*If the item you wish to exchange for is unavailable, an e-credit will be issue

receive a store credit.

- Shipping charges will not be refunded.
- We have the right to refuse exchange of any item that has been worn, washed, or missing tags.
- We do not accept refunds on the purchase of gift cards.

#### III. Return Reason Codes\*

Return Reason	Code
Wrong item(s) shipped	1
Damaged goods	2
Arrived late	3
Wrong size	4
Unsatisfied with fit	5
Item not as described	6
Returning a gift	7

<sup>\*\*</sup> If Diane's shipped an item(s) that was different from the Original Invoice or was damaged when you received it and you would like a refund or to exchange the item(s), please contact Customer Service and we will gladly refund your shipping costs for that item(s) and issue a mailing label to send back merchandise. In addition, if you would like to return the merchandise, we will give you a full refund by the method of payment used for the purchase.